

North Carolina Department of Health and Human Services Division of Mental Health, Developmental Disabilities and Substance Abuse Services

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Michael F. Easley, Governor Dempsey Benton, Secretary

Michael S Lancaster, M.D. and Leza Wainwright, Directors

December 18, 2008

MEMORANDUM

To: Legislative Oversight Committee Members

Commission for MH/DD/SAS

Consumer/Family Advisory Committee Chairs State Consumer Family Advisory Committee Chairs

Advocacy Organizations and Groups

North Carolina Association of County Commissioners

County Managers County Board Chairs

North Carolina Council of Community Programs

NC Association of Directors of DSS

From: Leza Wainwright

Re: Communication Bulletin #100

NC-TOPPS Outcomes At A Glance Dashboard

State Facility Directors Area Program Directors Area Program Board Chairs DHHS Division Directors Provider Organizations

MH/DD/SAS Professional Organizations and Groups MH/DD/SAS Stakeholder Organizations and Groups

Other MH/DD/SAS Stakeholders



We are pleased to announce the newly posted "*Outcomes at a Glance*" online dashboard. The outcomes dashboard allows the public to view and print graphs showing current State and LME information on meaningful outcomes for substance abuse and mental health consumers. Some of these important measures include, but are not limited to, Alcohol and Drug Use, Employment, Homelessness and Mental Health Symptoms. The online dashboard is updated on a monthly basis. You can access the dashboard by going to the NC-TOPPS homepage at http://www.ncdhhs.gov/mhddsas/nc-topps/ and clicking on the icon "*Outcomes at a Glance*".

Input and feedback from stakeholders has been very helpful in the development of this dashboard. We appreciate this collaborative effort and continue to seek your suggestions for improving our consumer outcomes system.

If you have questions regarding the dashboard, please send them via electronic mail to: ContactDMHQuality@ncmail.net.

cc: Secretary Dempsey Benton

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